Bot Leverage, LLC Privacy Policy

Last updated: October 19, 2026

Bot Leverage, LLC (“we,” “us,” or “our”) provides AI bot setup, configuration, and ongoing support services. This policy explains how we handle information when we work with you. We are a small company based in Winchester, Virginia. Protecting your information is essential to the service we provide.

1. Information We Collect

We collect only what is needed to set up and support your AI bots: the information you provide on the intake form (such as the tasks you want help with, tools you use, and your goals), communications with us (email, calls, or support requests), and limited technical information necessary to connect and configure the bots you choose. We do not collect or store the contents of your email, financial accounts, health records, or other personal documents beyond what is required to configure a specific bot during an active support session.

2. How We Use Information

We use the information you provide to design and configure your AI bots, provide setup and training, deliver ongoing support, and improve the service. We do not sell your information. We do not use your personal data to train AI models.

3. Credentials and Account Access

You retain ownership and control of all accounts (email, banking, calendar, and any other services). When a bot needs access to a service, you provide the necessary permissions through that service’s normal login or authorization process. We do not store your passwords, passkeys, or authentication tokens. Access is granted only for the duration needed to complete setup or a specific support task, and you can revoke it at any time through the connected service.

4. Data Storage and Retention

We do not store the contents of your personal accounts or documents on our systems. Configuration details (such as bot charters, rules, and a list of connected tools) may be kept in a secure customer portal so we can provide support. These records are retained only as long as you remain a client and for a limited period afterward as needed for business records. You may request deletion of your portal records when your service ends.

5. Sharing of Information

We do not sell or rent your information. We may share limited information only with service providers who help us operate the business (such as payment processors or hosting providers), and only under agreements that require them to protect the information. We may disclose information if required by law.

6. Your Rights and Controls

You can request a copy of the information we hold about you, ask us to correct it, or ask us to delete your portal records. You can revoke bot access to any connected service at any time. Contact us at the address below to make a request.

7. Security

We use reasonable administrative and technical measures to protect the limited information we hold. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

8. Children’s Privacy

Our service is not directed to children under 13, and we do not knowingly collect information from children.

9. Changes to This Policy

We may update this policy from time to time. The current version will be posted on our website with the effective date.

10. Contact Us

If you have questions about this privacy policy or how we handle information, contact us at:
Bot Leverage, LLC
Winchester, Virginia
Email: info@botleverage.com